



Raceway Division Contacts

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President, Raceway Division

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SALES

Our Sales team works closely with our reps to drive growth, provide strategic support, and ensure alignment on goals and initiatives across all territories. From product education and training to territory development and opportunity tracking, we're here to empower our reps with the tools and partnership they need to succeed.

Mike Overstreet
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Kenny Espinosa
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Doug Weight
Business Development Manager
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MARKETING

Our Marketing team makes it easy for our reps to promote Robroy's brands to the best of their abilities. If you need your marketing efforts supported with digital files (such as product images), tradeshow materials (such as branded banners/tablecloths), or branded merchandise, please email **marketing@robroy.com**.

Plus, we now have an online page to request sponsorships for strategic events and channel outreach! Visit **robroy.com/channel-sponsorship** to access the form. Once submitted, Marketing will be notified directly and will follow up with you.

Stephanie Ellis
Director of Marketing
sellis@robroy.com

CUSTOMER SERVICE

Our Customer Service team is here to support our reps with a wide range of needs including pricing, lead times, order processing, portal assistance, invoicing, commission adjustments, and more. Whether you reach out via email, chat, or phone call, we're committed to providing fast, accurate, and helpful support every step of the way.

Email csr@robroy.com or call **(903) 843-5591** to speak to a Customer Service Representative!

Danette Potter
Customer Service Supervisor

Tennille Duke
Customer Service Representative

Lynzee Faulkner
Customer Service Representative

Kendyl Knight
Customer Service Representative

LeAnne White
Customer Service Representative

Did you know Robroy offers a **customer web portal** that makes checking inventory levels, tracking orders, and communicating with customer service easier than ever?

Watch this video for a step-by-step guide of how to use this unique platform.

WELCOME

ORDER STATUS

STOCK STATUS

BUYER RESOURCES

EMAIL CUSTOMER LIST

CONTACT

REQUEST DOCUMENTS

CREATE A REVIEW

MY PROFILE

LOG OFF

Stock Status

▲ To check price and availability of up to 50 parts at one time, click the gray button to download the Stock Status Template. Enter the part numbers on the template, save the template and then upload using the Blue Upload Template button to return the results. Results will only be returned for part numbers with exact matches.

Item

Exact

Partial

Search

Upload Template

Stock Status Template

▲ Pricing and availability are subject to change without notice. Please confirm at the time of order placement.

● Click the shopping cart icons below to add items to the Stock Items Results Cart in the top right-hand corner. Use the on-screen calculator and email PDF features to receive a report with the results in your inbox.

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Request Documents

▲ Document request are reviewed by Customer Service and answered in the order they are received. You will receive a response to your request via email.

Document type

select one

Stock Item

POD

Domestic Certs

Certificate of Conformance

Invoice

Account Statement

Other